

QUALITY ASSURANCE POLICY OF PJSC GAZPROM

Mission

Gazprom views its mission as ensuring a reliable, efficient and balanced supply of natural gas, other types of hydrocarbons and their derivatives to consumers.

Strategic goal

Gazprom's strategic goal is to establish itself as a leader among global energy companies by diversifying sales markets, providing reliable supplies, improving operating efficiency and fulfilling its scientific and technical potential.

In order to attain its strategic goal, Gazprom maintains and consistently improves its Quality Management System using a process-based approach and risk-oriented thinking in accordance with international standards and contemporary practices.

Priorities

Gazprom identifies the following priorities in the field of quality assurance:

- delivering improved, stable and predictable results in meeting the requirements of consumers to the quality of hydrocarbons, operational reliability and safety of the Company's facilities;
- making managerial decisions for the greater efficiency and effectiveness of the Company's operations;
- observing compliance with the Russian legislation by the Company;
- planning and implementing actions related to risks and opportunities in the course of achieving goals and enacting production programs;
- enhancing the professionalism of employees and fostering cohesive teamwork;
- engaging all employees in joint actions to achieve the Company's goals;
- adopting and developing state-of-the-art IT solutions to provide for the use of reliable and up-to-date information in managerial decision-making;
- ensuring that the needs of the current generation are met without compromising the needs of the future generations.

The Chairman of the Management Committee and top executives of Gazprom assume the responsibility for the efficiency and continuous improvement of the Quality Management System, compliance of the Quality Management System with the applicable requirements, and provision of the necessary resources to that end.